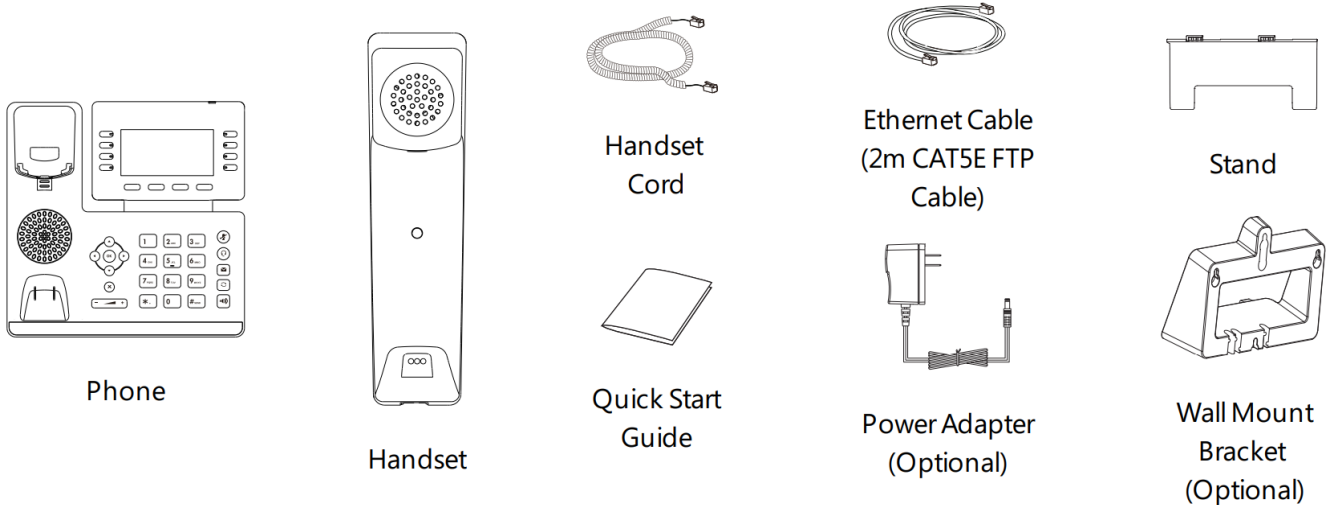# Yealink SIP-T53 & T53W
Quick Start Guide

Package Contents

The following items are included in your package. PeachComm recommends the use of the accessories provided or approved by Yealink. Use of unapproved third-party accessories may result in poor performance.

If you have any questions regarding accessories or if anything is missing, please contact support@peachcomm.com or call 877-953-8741 to speak with a Support Tech.

Phone

Handset

Handset Cord

Quick Start Guide

Ethernet Cable (2m CAT5E FTP Cable)

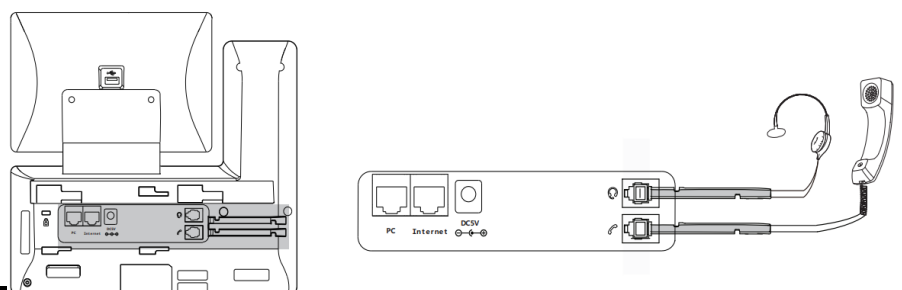Power Adapter (Optional)

Stand

Wall Mount Bracket (Optional)

Assembling Your Phone

1. First, attach the stand and adjust the angle of the screen as needed for your desk or workspace surface. NOTE: A Wall Mount Bracket is included in your package (if preferred).

    PUSH
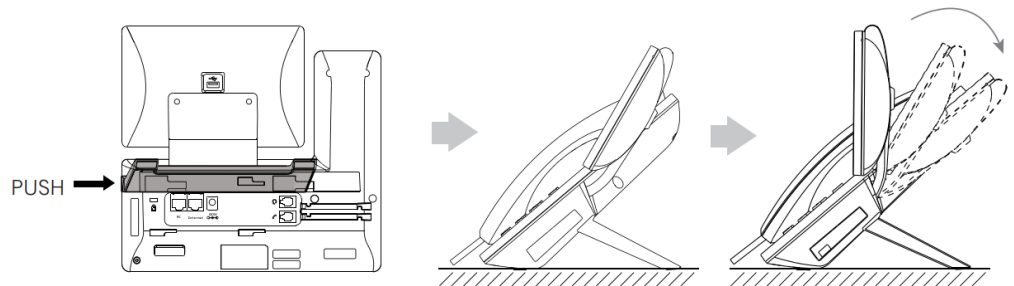
2. Second, connect the handset and optional headset.

3. **OPTIONAL**: Connect the USB devices. <u>NOTE</u>: The USB port can also be used to connect other USB Devices, such as EXP50 or a USB Headset.
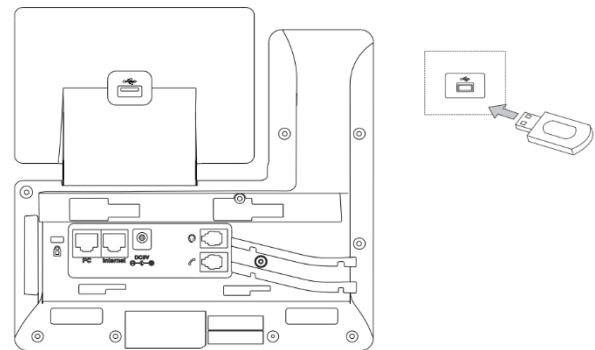
4. Finally, connect the network and power connections. There are two options, your Administrator will advise you which ones to use. <u>NOTE</u>: The IP Phone should only be used with the original Yealink Power Adapter (5V/2A) from your package. Use of a third-party power adapter may cause damage to the phone. If connecting to a PC to your IP Phone, use the Ethernet Cable provided in your equipment package. If inline power (PoE) is provided, no power adapter is needed. Make sure the hub/switch is PoE compliant. After connection, the phone will automatically begin the initialization process.
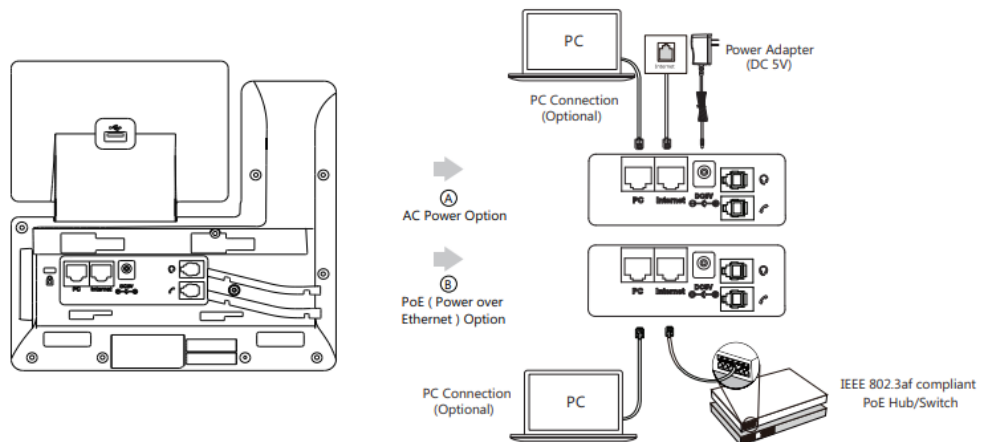
Connect to A Wireless Network

1. From the Phone screen, select **Menu**, then **Basic** and then select **WiFi**
2. Turn on **WiFi**
3. Select a wireless network from the list of available networks
4. Enter the password in the **Password** Field
5. Click **OK** to connect to the wireless network

<u>NOTE</u>: After the phone is connected to the network and supplied with power, the initialization process will begin automatically.

Welcome

Initializing... Please wait
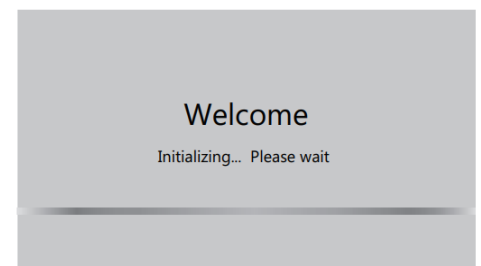
Using Basic Call Functions

Placing A Call

USING THE HANDSET

1. Pick up the handset
2. Enter the number and then press **Send**

USING THE SPEAKERPHONE

1. With the handset on the hook, press [speaker icon]
2. Enter the number and then press **Send**

USING THE HEADSET

1. With the headset connected, place the headset on your head and press [headset icon] to activate headset mode
2. Enter the number and then press **Send**

NOTE: During a call, users can alternate between the Headset or hands-free and Speakerphone by pressing **Reject**, then pressing the **Headset** button, **Speakerphone** button or by picking up the **Handset**. To use Handset mode, users must have a Yealink or compatible headset.

Answering A Call

USING THE HANDSET

1. Pick up the handset

USING THE SPEAKERPHONE

1. Press [speaker icon]

USING THE HEADSET

1. Press [headset icon]

NOTE: Users can reject a call by pressing the **Reject** soft key with red background.

Ending a Call

USING THE HANDSET

1. Hang up the handset or press the **End Call** soft key

USING THE SPEAKERPHONE

1. Press [🔊] or **End Call** soft key

USING THE HEADSET

1. Press the **End Call** soft key

Redialing a Call

1. Press [🔄] to enter the **Placed Calls** list, press ⌃ or ⌄ to select the desired entry, and then press or **Send**
2. Press [🔄] twice when the phone is idle to dial out the last dialed number

Muting and Un-Muting A Call

1. Press [🔇] to mute the microphone during a call
2. Press [🔇] again to un-mute the call

Holding and Resuming A Call

TO PUT A CALL ON HOLD

1. Press **Hold** during an active call

TO RESUME A CALL, DO ONE OF THE FOLLOWING:

1. If there is only one call on hold, press **Resume**
2. If more than one call is on hold, press ⌃ or ⌄ to select the desired call and then press **Resume**

Transferring A Call

Users can transfer a call in one of the following ways:

PERFORMING A BLIND TRANSFER

1. Press **Transfer** during an active call to place the call on hold
2. Then enter the number you want to transfer to
3. Press **B Transfer**

PERFORMING A SEMI-ATTENDED TRANSFER

1. Press or **Transfer** during an active call to place the call on hold
2. Then enter the number you want to transfer to, and press **Send**
3. Press again or **Transfer** when you hear the ring-back tone

PERFORMING AN ATTENDED TRANSFER

1. Press or **Transfer** during an active call to place the call on hold
2. Then enter the number you want to transfer to, and press **Send**
3. Press again or **Transfe**r when the second party answers the call

Forwarding A Call

1. Navigate to **Menu**, select **Features** and then **Call Forward**
2. Select forward type:
   - <u>Always Forward</u> – Incoming calls are forwarded unconditionally
   - <u>Busy Forward</u> – Incoming calls are forwarded if the users' line is busy
   - <u>No Answer Forward</u> – Incoming calls are forwarded after a period if the call is unanswered
3. Enter the number you want to forward to.
   - For **No Answer Forward**, press ⟨·⟩ or ⟨·⟩ to select the desired ring time to wait before forwarding the **After-Ring Time** field.
4. Press **Save**

Initiating A Conference Call

1. Press **Conference** during an active call to place the call on hold
2. Enter the number of the second party, then press **Send**
3. Press **Conference** again when the second party answers the call to connect all parties to the call
4. Press **End Call** to disconnect all parties.

<u>NOTE</u>: You can split the conference call back into two individual calls by pressing the **Split** softkey.

Configuring and Using Speed Dial

TO CONFIGURE A SPEED DIAL KEY

1. Navigate to **Menu**, select **Features** and then **Dsskey**
2. Select the desired DSS key and then press **Enter**
3. Select **SpeedDial** from the **Type** field, select the desired line from the **Account ID** field, enter a label in the **Label** field and finally enter the number in the **Value** field
4. Press **Save**

USING THE SPEED DIAL KEY

1. Press the speed dial key to dial out the present number

Listening to Voice Mails

The message waiting indicator (looks like a letter) will appear on the idel screen and indicates that one or more voicemail messages are waiting at the message center. The power indicator LED, at the top of the screen, slowly flashes red.

1. Press ☑ or **Connect**
2. Follow the voice prompts to listen to your voicemail messages

Customizing Your Phone

Managing Call History

1. Press **History**, then ⌃ or ⌄ to select an entry from the list
2. Choose from the following options:
   - Press **Send** to call the entry
   - Press **Delete** to delete the entry from the list
   - Press **Option** and choose from the following:
     - o Select **Add to Contacts** to add the entry to the local directory
     - o Select **Add to Blacklist** to add the entry to the blacklist
     - o Select **Delete All** to delete all entries from the list

Managing Contact Directory

ADDING A CONTACT

1. Press **Directory**, and then select **All Contacts**
2. Press **Add** to add a contact
3. Enter a unique contact name in the **Name** field and contact numbers in corresponding fields
4. Press **Save**

EDITING A CONTACT

1. Press **Directory**, and then select **All Contacts**
2. Press ⌃ or ⌄ to select an entry from the list, press **Option** and then select **Detal** from the prompt list that you want to edit for the contact
3. Press **Save**

DELETING A CONTACT

1. Press **Directory**, and then select ⓘ after the desired entry
2. Press **Delete** and then **Save**
3. Press **OK** when the LCD screen prompts "Delete selected item?"

Adjusting the Volume

Press [− ◀ +] to adjust the volume up or down.

Setting Ring Tones

1. Navigate to **Menu**, next **Basic**, then **Sound** and finally **Ring**
2. Press ⌃ or ⌄ to select **Common** or the desired account and then press **Enter**
3. Press ⌃ or ⌄ to select the desired ring tone
4. Press **Save**

Regulatory Notices

Operating Ambient Temperatures

- Operating Temperature: +32 to 104°F (0 to 40°C)
- Relative Humidity: 5% to 90% noncondensing
- Storage Temperature: -22 to +160°F (-30° to +70°C)

Environmental Requirements

- Place the device at a well-ventilated place. Do not expose the device under direct sunlight.
- Keep the device dry and free of dusts.
- Do not place the device on or near any inflammable or fire-vulnerable object, such as rubber-made materials.
- Keep the device away from any heat source or bare fire, such as a candle or an electric heater.

Cleaning Requirements

- Before cleaning the device, disconnect it from the power supply.
- Use a piece of soft, dry, and anti-static cloth to clean the device.
- Keep the power plug clean and dry.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Any changes or modifications not expressly approved by the manufacturer or PeachComm could void the user's authority to operate the equipment.

Operating Requirements

- Do not let a child operate the device without guidance.
- Do not let a child play with the device or any accessory in case of accidental swallowing.
- Please use the accessories provided or authorized by the manufacturer only.
- The power supply of the device shall meet the requirements of the input voltage of the device. Please use the provided surge protection power socket only.
- Before plugging or unplugging any cable, make sure that your hands are completely dry.
-

Operating Requirements (Continued…..)

- Do not spill liquid of any kind on the product or use the equipment near water, for example, near a bathtub, washbowl, kitchen sink, wet basement or near a swimming pool.
- During a thunderstorm, stop using the device and disconnect it from the power supply. Unplug the power plug and the Asymmetric Digital Subscriber Line (ADSL) twisted pair (the radio frequency cable) to avoid lightning strike.
- If the device is left unused for a rather long time, disconnect it from the power supply and unplug the power plug.
- When there is smoke emitted from the device, or some abnormal noise or smell, disconnect the device from the power supply, and unplug the power plug immediately.
- Contact the specified maintenance center for repair.
- Do not insert any object into equipment slots that is not part of the product or auxiliary product.
- Before connecting a cable, connect the grounding cable of the device first. Do not disconnect the grounding cable until you disconnect all other cables.

Yealink Warranty

The product warranty is limited only to the unit itself, when used normally in accordance with the operating instructions and the system environment. We are not liable for damage or loss resulting from the use of this product, or for any claim from a third party. We are not liable for problems with Yealink device arising from the use of this product; we are not liable for financial damages, lost profits, claims from third parties, etc., arising from the use of this product.