


UC-One Desktop & Carrier Connect

Upgrade Summary

peachcmm

Last modified 04.25.20



UC-One Upgrade Summary

SUMMARY

- Like the previously deployed commercial market versions, each of the UC-One Carrier Desktop and Connect clients support all Cisco BroadCloud market regions including from a single client using the region pulldown menu from the login screen.
- This upgrade applies to **UC-One Carrier Desktop** (Win/Mac/S4B) and **UC-One Carrier Connect** Devices (iOS/Android).
- If you are not actively using **UC-One Carrier Desktop** Application, read [UC-One FAQ](#) for more information and the most common questions asked by potential customers.

UC-One Upgrade Downloads

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After you successfully download one or more of the following applications, sign in to each application using username: [redacted] Your password will be the same one used to sign in to this website.

Desktop Software

- BroadCloud UC-Desktop with Lync Integration
[Download](#) for Windows
- CRM Connect
[Download](#) for Windows

Mobile Software

- BroadTouch Mobile Client
Download requires a mobile device.
[Copy Link](#) for iOS (App Store)
[Copy Link](#) for Android (Google Play)
- BroadCloud Connect and BroadCloud Meet
Download requires a mobile device.
[Copy Link](#) for iOS (App Store)
[Copy Link](#) for Android (Google Play)

Download Updates

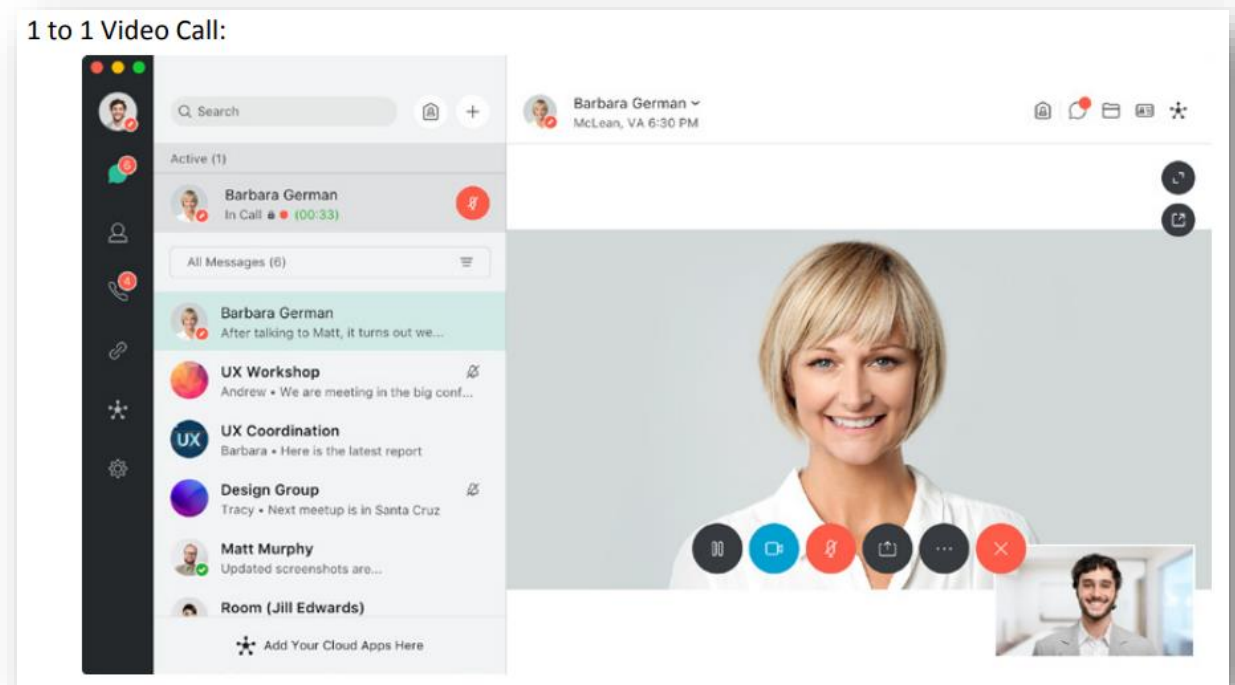
- Updates will need to be made on both the Desktop Software and applicable Mobile Software
- New version of desktop software will remove older versions
- Select BroadCloud Carrier Connect in the Mobile Software section

UC-One Upgrade Summary

WHAT'S NEW?

UC-One Carrier Desktop – Version 22.9.8:

- New UX with Cisco look and feel
- Outlook 2019 support
- Save Login Checkbox
- Dialing from search field
- Long-lived token expiry notification



UC-One Upgrade Summary

My Room View:

My Room View interface showing a meeting room with 12 participants. The main display area shows a line graph with a peak labeled '+25%' and a trough labeled '10,890 NOK'. A tooltip indicates 'Jill Edwards is sharing'. The left sidebar lists active rooms: My Room (In Call, 00:33), All Messages (6), My Room (Barbara), UX Workshop (Andrew), UX Coordination (Barbara), Design Group (Tracy), Matt Murphy, and Room (Jill Edwards). The bottom right shows a video feed of a participant.

Chat view with Tabs:

Chat view with Tabs interface showing a chat history with messages from 'You' and 'BTBC Hel, user33'. The left sidebar lists contacts: BTBC Hel, User53, BTBC Hel, user60, BTBC Hel, user71, Hunter, Aaron Runner, Abdul Sheikh, Adams, Paul, AI Checkon, Alan Colbert, Alekseeva, Snezhanka, Alex Chin, and Armond Issaia. The right sidebar shows room info: Dial-in Number 2402645368, Conference ID 773815, and Participants (1).

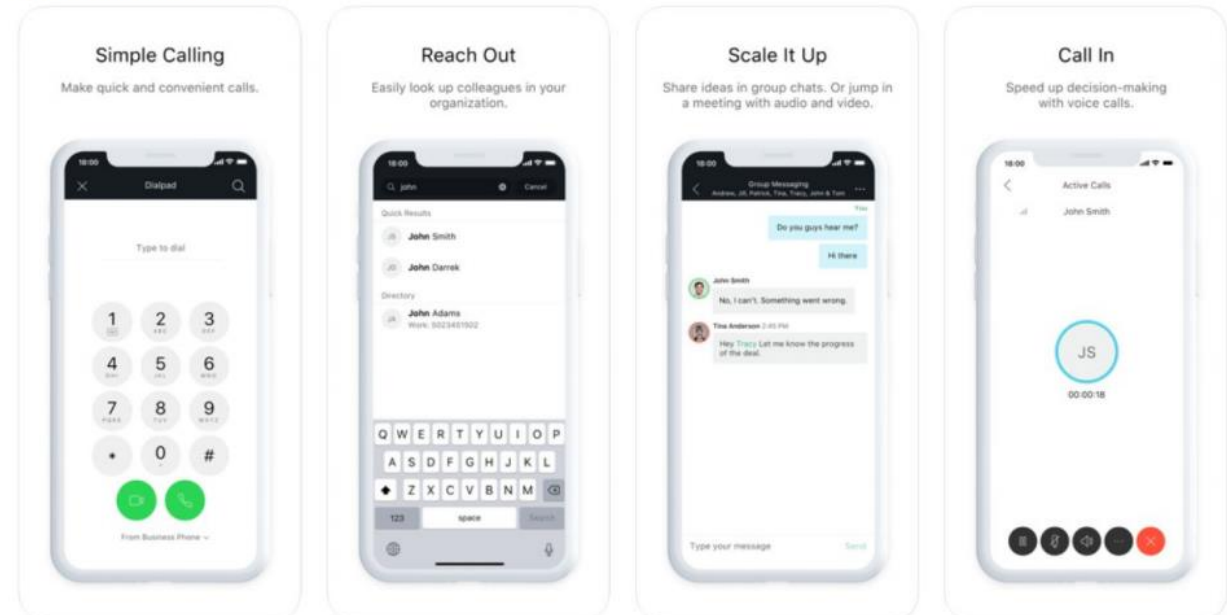
UC-One Upgrade Summary

WHAT'S NEW?

UC-One Carrier Connect – Version 3.9.8:

- New UX with Cisco look and feel

App Images from iPhone



UC-One Upgrade Summary

App Images from iPad





For Additional Support Email
support@peachcomm.com OR
Call us at 877-953-8741